



Congratulations on moving into Conquest Student Housing. As a Conquest resident, your apartment includes one free Dish Network receiver. The instructions below will help you get your receiver up and running.

Dish Network Set-Up

You will need the following to set-up your Dish Network receiver:

1. One (1) Television
2. One (1) Dish Network Receiver (you will pick this up at the Conquest office on move-in day when you receive your keys)
3. One (1) RG-6 coaxial cable (you will pick these up at the Conquest office on move-in day when you receive your keys)
4. One (1) RCA three color head cable (you will pick these up at the Conquest office on move-in day when you receive your keys)

RG-6 Coaxial Cable



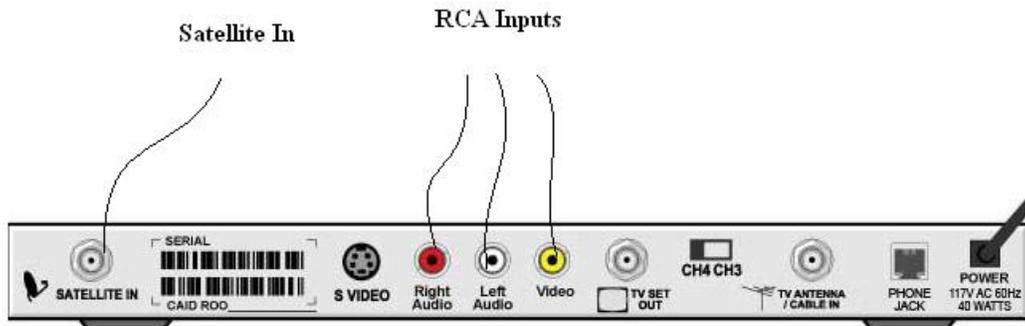
RCA Cable



Make sure your television and Dish Network receiver are not plugged in before starting the Set-Up Procedure.

Set-Up Procedure

Step1. Connect one side of the first RG-6 cable to the wall. There is one connection point in each bedroom and one connection point in the living room (usually located on the same face plate as your Ethernet connection). Please note that location may vary from room to room. If you have a problem locating your connection, please contact GotDish@ConquestHousing.com).



- Step 2. Connect the other side of the RG-6 cable to the back of the Dish Network receiver where it says “SATELLITE IN”.
- Step 3. Connect one side of the three color RCA cable to the television’s rear corresponding color inputs.
- Step 4. Connect the other side of the three color RCA cable to the Dish Network receiver’s rear corresponding color inputs.
- Step 5. Plug in the power cord for the Dish Network receiver and for the television.
- Step 6. Turn both the television and Dish Network receiver on.
- Step 7. Please turn your television to Video 1 or input 1.
- Step 8. Your screen should show a display box that says “acquiring satellite signal, please wait”.
- Step 9. Press “menu” on the Dish Network remote control.



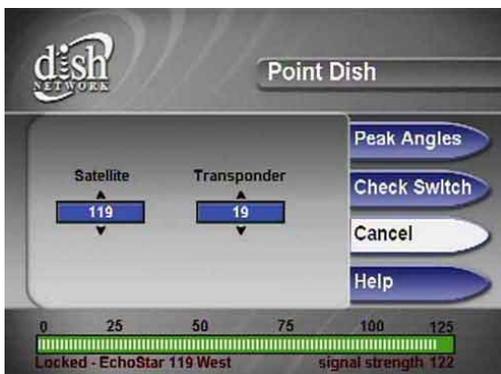
Step 10. Press “6” for System Setup.



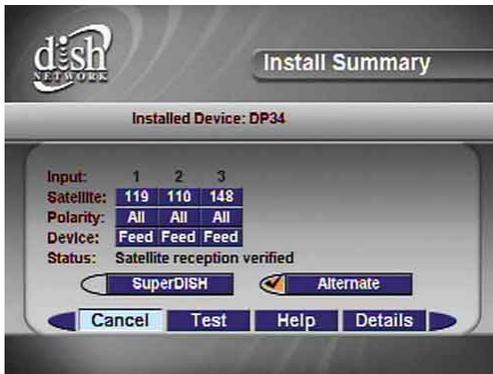
Step 11. Press “1” for installation.



Step 12. Press “1” again for point dish/signal.



Step 13. Select “check switch” by pressing the up and down arrow on the Dish Network remote control, then press “select”.



Step 14. Select “test” by pressing the left and right arrow on the Dish Network remote control, then press “select”

Step 15. After it runs through the progress test, “4 of 4” will appear on the screen. (Note: if it says progress “1 of 50” or “1 of 38”, it means there is a problem and you should contact GotDish@ConquestHousing.com or the Conquest office directly to place a work order).

Step 16. Select “cancel” all the way until you reach a screen that says “acquiring satellite signal”

Step 17. This process will take a few minutes. After it runs through the process, “5 of 5” will appear on the screen and your Dish Network should be ready to use.

Step 18. Enjoy!

Dish Network Trouble Shooting

If your Dish Network receiver has worked before and is no longer working **OR** if you have tried to set-up your Dish Network receiver following the steps outlined above and it still does not work, please try the following steps before contacting the Conquest office:

1. Press and hold down the power button on the Dish Network receiver (not on the remote) until the TV screen goes completely black.
2. Release the power button.
3. After a few seconds, the receiver will power back on by itself.
4. After the picture comes back on the TV screen, press “MENU” on the Dish Network remote control.



5. Select "6 – System Setup"



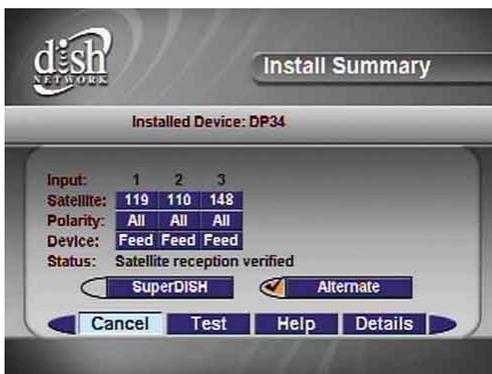
6. Select "1 - Installation"



7. Select "1 - Point Dish/Signal"



8. Select “Check Switch”



9. Select “Test”

10. After it runs through the progress test, “4 of 4” will appear on the screen. (Note: if it says progress “1 of 50” or “1 of 38”, it means there is a problem and you should contact GotDish@ConquestHousing.com or the Conquest office directly to place a work order).

11. Select “cancel” all the way until you reach a screen that says “acquiring satellite signal”

12. This process will take a few minutes. After it runs through the process, “5 of 5”, will appear on the screen and your Dish Network should be ready to use.

13. Enjoy!

If the trouble shoot did not work, please contact Conquest Student Housing to place a work order and one of our trained technicians will come to your apartment to fix it for you.

Frequently Asked Questions (FAQs):

Can I use my Tivo?

For a detailed set of instructions in setting up your Tivo box, please click on the following link:

<http://customersupport.tivo.com/LaunchContent.aspx?cid=ca935fce-c208-41c7-a8bf-60c3fcd82fa1&anchor=undefined&anchor=undefined>

Can I order channels, additional packages, sports, porn etc that are not already provided?

Unfortunately, we are on a bulk subscription with Dish Network and are unable to add additional channels or packages.

Do I have any Hi-Definition channels?

All our apartments are HD enabled, just make sure your TV is Hidedef and that you ask for a Hi-Definition Dish Network receiver from our office.

Can I have an extra Dish Network receiver for my bedroom?

Yes. Your rent includes one Dish Network receiver that students typically use in their living room. Additional Dish Network receivers are available. If you would like an additional receiver, please stop by the office. Additional fee applies.

How many channels do I get?

The Dish Network package includes over 120 channels, including several movie channels. Please click on the following link for a full list of channels:

http://www.dishnetwork.com/content/whats_on_dish/programming_packages/at_200/packages.aspx

Can I get a longer RG-6 coaxial cable?

The cords we have in our office are 3-6 feet long. If you need a longer cord, they are available at any electronics store such as Radio Shack or online at

www.radioshack.com.

Do I get USC football and USC basketball?

Yes. USC football games are typically broadcasted on NBC, ABC, Fox Sports West, or Fox Sports West 2. USC basketball games are typically broadcasted on Fox Sports West, and Fox Sports 2. USC football and basketball games may be broadcasted on other networks such as ESPN and ESPN2. Please note that there is the possibility

that some football and basketball games may not be broadcasted. Below is a list of channel numbers:

NBC – Channel 4

ABC – Channel 7

Fox Sports West - Channel 411

Fox Sports West 2 - Channel 417

ESPN – Channel 140

ESPN2 – Channel 144

Can I use a Universal remote?

Yes. If you have a universal remote, you should be able to synchronize it with your Dish Network receiver.

What are some other types of cords that I may need, and what do they look like?

Below are a few types of cords/cables that you may need to set up your equipment.

RG-6 Coaxial Cable



3-Color Head RCA Cable

