



Congratulations on moving into Conquest Student Housing. As a Conquest resident, your apartment includes one free Dish Network receiver. The instructions below will help you get your receiver up and running.

Dish Network Set-Up

You will need the following to set-up your Dish Network receiver:

1. One (1) Television (**MUST BE HD READY!!!**)
2. One (1) HD Dish Network Receiver (you will pick this up at the Conquest office on move-in day when you receive your keys)
3. One (1) RG-6 coaxial cable (you will pick this up at the Conquest office on move-in day when you receive your keys)
4. Either of the following two combinations. You will need to check the back of your TV to see which of the following cables (HDMI or component) is compatible with your TV:
 - a. One (1) HDMI cable (provided, when you pick up HD receiver) or
 - b. One (1) component cable **AND** one (1) RCA cable. (You will need an RCA cable only if you are using a component cable)

RG-6 Coaxial Cable



HDMI cable



Component Cable



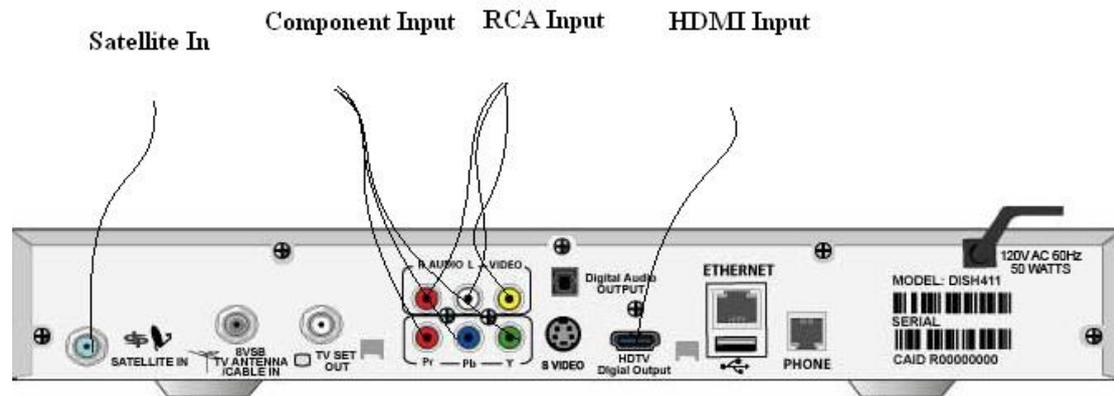
RCA Cable



Make sure your television and Dish Network receiver are NOT plugged in before starting the Set-Up Procedure.

Set-Up Procedure

Step1. Connect one side of the RG-6 cable to the wall (there is one connection point in each bedroom and one connection point in the living room located on the face plate usually where your Ethernet connection is located, but location may vary from room to room; if you have problem locating it, please contact GotDish@ConquestHousing.com).



Step 2. Connect the other side of the RG-6 cable to the back of the Dish Network receiver where it says “SATELLITE IN”.

If you are using an HDMI cable, please continue to step 3a

If you are using a component cable & RCA cable please skip to step 3c

Step 3a. Connect one end of the HDMI cable to the back of the Dish Network receiver where it says “HDTV Digital Output.”

Step 3b. Connect the other end of the HDMI cable to the back of the Television where it says “HDMI In.”

Please skip to Step 4

Step 3c. Connect one end of the component cable to the corresponding color at the back of the Dish Network receiver. (green to green, blue to blue, red to red).

Step 3d. Connect the other end of the component cable to the corresponding color at the back of TV. (green to green, blue to blue, and red to red).

Step 3e. Connect one end of the RCA cable to the corresponding color at the back of the Dish Network receiver (yellow to yellow, red to red, and white to white).

Step 3f. Connect the other end of the RCA cable to the corresponding color at the back of the TV (yellow to yellow, red to red, and white to white).

Step 4. Plug in the power cord for the Dish Network receiver and for the television.

Step 5. Turn both the television and Dish Network receiver on.

Step 6. Press the “Source” button on your Television remote control until a display box appears on the screen (Note that this button may be called “Input” or “Video” for some TVs).

Step 7. Your screen should show a display box that says “acquiring satellite signal, please wait.”

Step 8. This process will take a few minutes. After it runs through the process, “5 of 5” will appear on the screen and your Dish Network should be ready to use.

Step 9. Enjoy!

Dish Network Trouble Shooting

If your Dish Network receiver has worked before and is no longer working OR if you have tried to set-up your Dish Network receiver following the steps outlined above and it still does not work, please try the following steps before contacting the Conquest office:

1. Press and hold down the power button on the Dish Network receiver (not on the remote) until the TV screen goes completely black.
2. Release the power button.
3. After a few seconds, the receiver will power back on by itself.
4. Your screen should show a display box that says “acquiring satellite signal, please wait.”
5. This process will take a few minutes. After it runs through the process, “5 of 5” will appear on the screen and your Dish Network should be ready to use.
6. Enjoy!

If the trouble shoot did not work, please contact Conquest Student Housing or e-mail to GotDish@ConquestHousing.com to place a work order and one of our trained technicians will come to your apartment to fix it for you.

Frequently Asked Questions (FAQs):

How do I know which channels are HD and which are not?

With both the TV & Receiver turned on, press “Guide” on the remote, this will bring up the channel guide. Continue to press the “Guide” button until the top of your screen says “All HD.” All of the HD channels that are available will be displayed. Please note that the channels that are highlighted in blue are available for you to view.

Can I use my Tivo?

For a detailed set of instructions in setting up your Tivo box, please click on the following link:

<http://customersupport.tivo.com/LaunchContent.aspx?cid=ca935fce-c208-41c7-a8bf-60c3fcd82fa1&anchor=undefined&anchor=undefined>

Can I order channels, additional packages, sports, porn etc that are not already provided?

Unfortunately, we are on a bulk subscription with Dish Network and are unable to add additional channels or packages.

Can I have an extra Dish Network receiver for my bedroom?

Yes. Your rent includes one Dish Network receiver that students typically use in their living room. If you would like an additional receiver, please stop by the office. Additional fee applies.

How many channels do I get?

The Dish Network package includes over 120 channels, including several movie channels and several HD channel. Please click on the following link for a full list of channels:

http://www.dishnetwork.com/content/whats_on_dish/programming_packages/at_200/packages.aspx

Can I get a longer RG-6 coaxial cable?

The cords we have in our office are 3~6 feet long. If you need a longer cord, they are available at any electronics store such as Radio Shack or online at www.radioshack.com.

Do I get USC football and USC basketball?

Yes. USC football games are typically broadcasted on NBC, ABC, Fox Sports West,

or Fox Sports West 2. USC basketball games are typically broadcasted on Fox Sports West, and Fox Sports 2. USC football and basketball games may be broadcasted on other networks such as ESPN and ESPN2. Please note that there is the possibility that some football and basketball games may not be broadcasted. Below is a list of channel numbers:

NBC – Channel 4 or 6308 (Both channels are Hi-Def)

ABC – Channel 7 or 6303 (Both channels are Hi-Def)

Fox Sports West - Channel 411

Fox Sports West 2 - Channel 417

ESPN – Channel 140 (Non Hi-Def)

ESPN Hi-Def – Channel 9424

ESPN2 – Channel 144

Can I use a Universal remote?

Yes. If you have a universal remote, you should be able to synchronize it with your Dish Network receiver.

What are some other types of cords that I may need, and what do they look like?

Below are a few types of cords/cables that you may need to set up your equipment.

RG-6 Coaxial Cable



3-Color Head RCA Cable

